

COVID 19 - VIEWINGS AND PROPERTY INSPECTIONS ADVICE FOR VENDORS

Now that the Government has given the green light to be able to arrange viewings and restart the property market, we set out below Guidance on how viewings should be conducted for the safety of everyone.

For further information please refer to https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak?utm_source=e0e4eeda-953e-4084-b795-adf5e2870cb4&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate

Viewings protocol – Occupied properties only

- All Vendors to be sent viewings protocol as per government guidance.
- No accompanied viewings will take place before 1000 to allow office to contact viewers and vendors to make sure they are going to attend and to make sure they are not showing any illness symptoms.
- A maximum of 2 persons only, no children, to be allowed to view. They must wear gloves and face covering for duration of viewing – maximum 15 minutes.
- Vendor not to accept a viewing if they are showing any illness symptoms
- Ideally only one Vendor to be present and certainly only those in your immediate household should be at the property, and not inside the property while the viewing takes place.
- Property to be cleaned and prepared prior to viewing taking place.
- 2m distance rules must apply at all times.
- Vendors to greet viewers outside and ideally always keep outside.
- Viewings should be conducted by appointment only and no open house viewings should take place.
- If your property is being viewed, you should open all the internal doors prior to the viewing and allow access to handwashing facilities and ideally separate towels/paper towels.
- When viewing a property, all parties should wash their hands and avoid touching surfaces where possible.
- Once the viewing has taken place, the homeowner should ensure surfaces, such as door handles, are [cleaned](#) with standard household cleaning products and towels disposed of safely or washed as appropriate.

